Accident Prevention

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For Everyone Concerned with the Safety of Flight

March 1991

Early Descent Leads to Grief

Deficiencies in flight crew coordination, preparation and execution of a non-precision approach, and premature let-down are cited in Alaska accident.

(Compiled from U.S. National Transportation Safety Board releases and Pan Am safety information)

On June 2, 1990, during a mid-morning positioning flight with only four crew members on board (two pilots and two flight attendants), MarkAir Boeing 737-200 descended prematurely during a localizer DME approach to runway 14 at Unalakleet, Alaska, U.S., and struck the ground about 7.5 miles short of the runway at 0937 hours local time. While the aircraft skidded several hundred feet on relatively flat tundra, its engines, portions of the structure, and eventually the tail section separated before it halted and turned 180 degrees from its original direction. The aircraft was destroyed but there was no fire.

A flight attendant seated in the rear jumpseat received serious pelvic injuries, but the remaining crewmembers suffered only minor injuries. Weather at the airport was: estimated 500-foot overcast, visibility 1.5 miles in fog, temperature 48 degrees F, wind calm, altimeter 29.94 inches.

One of the flight attendants (who apparently had expressed an earlier interest in watching the approach and landing from the cockpit) was invited into the cockpit shortly after the flight began its descent from FL 310; she arrived approximately four minutes later. Based on the cockpit voice recorder transcript, she was quiet and her presence did not seem to cause any distraction to the flight crew.

During descent, the captain briefed the first officer that he was going to make a teardrop procedure turn to expedite the arrival. He then stated (correctly) that the procedure specified being at 1,500 feet MSL at five DME ("...three thousand till we're inbound Drige at fifteen five, at ah

two point three mile fix down to three sixty...").

The airport is not served by radar. The aircraft passed over Unalakleet (UNK) VOR at an altitude of approximately 4,000 feet, tracking outbound on a course of about 291 degrees descending toward 3,000 feet, the initial approach altitude.

As the airplane approached the localizer course at the completion of the teardrop procedure turn, the captain apparently forgot that he briefed being at 1,500 ft at five DME and stated: "Fifteen hundred to ten what we're shootin' for." The first officer responded: "Okay." At that point the crew seemed to mentally jump one stepdown ahead of the published approach procedure and the accident scenario was set. Seconds before impact the captain sighted the ground and initiated a sharp pull-up sufficient to align the aircraft with the rising terrain. The altered trajectory spread impact loads sufficiently to prevent the airplane's complete destruction at the point of initial ground contact.

The airplane was equipped with a Mark I GPWS. There was no GPWS warning because the airplane was properly configured for the approach, the sink rate was normal and no glideslope was available. Had the airplane been equipped with a Mark VII GPWS, automated altitude callouts would have occurred at 20 seconds, 15 seconds and 5 seconds before impact.

Following are excerpts from the transcript of the cockpit voice recorder that was removed from the aircraft. The

full recording began at 0906:32 local time as the flight was level at its cruise altitude of FL310 and continued until 0937:51.7 when the recorder stopped after the sound of the impact. During the first seven minutes of the recording, the crew talked about general aircraft systems. The flight started its descent into Unalakleet at 0913:48, the captain briefed the instrument approach at 0915:58 and the aircraft was cleared by center for the localizer runway 14 approach at 0922:12. A female flight attendant entered the cockpit at 0918:30 and remained seated there until the end of the recording.

Legend

CAM Cockpit area microphone voice or sound source MRK3087 Radio transmission from accident aircraft

CAPT Voice identified as Captain F/O Voice identified as First Officer

F/A Voice identified as a female Flight Attendant CTR Alaska Enroute Air Traffic Control Center COMP MarkAir Company Dispatcher at Unalakleet

Station

NOME Nome Alaska Flight Service Station

MRK87 MarkAir Flight Eighty Seven

* Unintelligible word # Expletive deleted (()) Editorial insertion

— Pause

(Note: All times are expressed in Alaska Daylight Time. Only radio transmissions to or from the accident aircraft were transcribed.)

Intra-Cockpit

Air-Ground Communications

0915:58 CAPT plan the localizer one four you got it out via Unalakleet which we're headin' to the feeder fix two ninety one six point one miles which takes us to Drige Drige I'll just do a quick procedure turn headed back in so I'm not going to straighten' out on the thing the localizer just teardrop and come right back around and land

0916:16 F/O okay

0916:17 CAPT three thousand till we're inbound Drige at fifteen five, at ah two point three mile fix then down to three sixty which is corresponding to three thirty nine above we got good enough vis in the event we don't see it climbing right turn to three thousand out the two oh five and then ah we'll talk about figure out what we're gunna do after that once we get out there

0916:40 F/O okay

0916:42 CAPT plan ah we'll do a flaps

Intra-Cockpit

Air-Ground Communications

thirty one twenty three thirty eight plan medium on the auto brakes goin' through five make sure you start up the APU and when we roll in on final switch the bleeds to off

0916:56 F/O okay

0917:07 CAPT standard callouts see anything you don't like or anything you question just feel free to call it

0917:11 F/O okay

0917:15 CAPT I've been known to screw up on a regular basis

0917:18 F/O you're not the only one

0917:20 CAPT hopefully that's why there is two of us up here

0917:22 F/O that's right that's the whole idea behind it

0917:36 CAPT we're gunna lose him here on twenty seven oh here real quick

0917:41 F/O waitin' for him to talk and I was in a —

0917:44 CAPT there he is

0917:45 F/O * listen to him over there anyway

0917:49 CAPT yeah because it ah twenty seven oh you can't reach and AWOS is suppose to be off but I'm gunna try it here

0918:00 CAPT yeah it ain't there

0918:04 F/O hear it at all

0918:05 CAPT uh uh there ain't nothin' there

0918:08 CAPT should be able to hear it this far out —

0918:30 CAM ((sounds similar to person entering the cockpit))

0918:31 F/A Michelle's writin' a letter

0918:36 CAM ((sound similar to jump seat being unfolded and set up))

0919:05 CAPT there's the river — they are going to try to put us out first see with fifteen minutes they are going to try to load this thing ASAP and hopefully have at least half of it loaded before Blees [Name of captain in following MarkAir aircraft. —

Intra-Cockpit

Air-Ground Communications

Intra-Cockpit

Air-Ground Communications

Ed.] even gets in which I think they are being real optimistic

0919:19 F/A I think they are —

0919:20 CAPT those guys are only about —

0919:21 F/A unless they have some agents down here from Anchorage or something I doubt —

0919:25 CAPT they are only ten to fifteen minutes behind us too

0919:29 F/A you know what they * *

0919:39 CAPT I tried I wanted to get Blees out of there first park where that way they could load them up we'd take the excess and go on home at our leisure*

0919:48 F/A (sound of laugh)

F/O ((sound of laugh)

0919:49 CAPT but no such luck

0919:57 F/A * *

0920:04 CAPT nine nine four flaps thirty one twenty three we'll plan medium bleeds off and I'm ready for the the checklist

0920:10 F/O okay anti-ice is off air conditioning and pressurization is comin' down

0920:15 F/O start switches low ignition altimeters and instruments niner niner four three times

0920:20 F/O out of eight nineteen

0920:24 F/O EPR and airspeed bugs are set and go around

0920:31 F/O instrument approach localizer runway one four descent approach checklist complete

0921:33 CAPT MEA changes at forty five DME to four thousand five hundred

0921:37 F/O okay

0921:38 CAPT it is eight out here

0922:12 CTR MarkAir thirty eighty seven cleared for the localizer runway one four approach to the Unalakleet airport report leaving one zero thousand this frequency and then report leaving five thousand to Nome radio

0922:30 MRK3087 MarkAir thirty eighty seven is cleared the localizer runway one

four call you out of ten thousand then out of five thousand on Nome radio

0922:39 CTR thirty eighty seven read back correct for MarkAir eighty seven change to my frequency now one two seven point zero

[During the period between 0922:39 — 0925:12 there is a cockpit discussion about the jumpseat and its use by flight attendant, and operation of auxiliary power unit. — Ed.]

0925:12 MRK3087 MarkAir thirty eighty seven is out of ten thousand

0925:32 MRK3087 Anchorage center MarkAir thirty eighty seven out of nine thousand three hundred

0925:41 F/A they don't care

0925:43 CAPT they can't hear you once you get down that low they should know that

0925:46 F/O I'll just get 'im out of five on Nome radio

0925:49 CAPT or you could just have eighty seven relay it

0925:52 F/O okay

0925:54 CAPT that'll work but they're not on this freq

0925:56 F/O yeah —

0925:57 CAPT you'll have have to get them on that freq

0926:01 COMP thirty eighty seven MarkAir Unalakleet

0926:03 MRK3087 hello

0926:05 COMP yeah we're gunna have a change to the zero fuel weight I don't have it ready yet but you can disregard the first one and ah could you say again your fuel please

0926:14 MRK3087 ah should be about eighteen

0926:22 COMP okay thanks

0926:26 F/A where is the * * * *

0926:29 CAPT look at these needles and that straight off the nose nineteen point one miles right there

0926:35 F/A okay

0926:38 CAPT we can't go any lower than forty five hundred till I go that side then

we'll go out turn ah out over the water and turn back

0926:43 F/A oh really

0926:47 MRK3087 eighty seven thirty eighty seven

0926:50 MRK87 * what is your altitude

0926:52 MRK3087 yeah we can't reach him once you get below ten why don't you tell him we're through ten going to radio

0926:57 MRK87 okay understand you're through ten huh

0926:59 MRK3087 we're we're through seven right now if you want lower

0927:02 MRK87 okay

0928:34 F/O what's her name Michelle is it [Name of flight attendant. — Ed.]

0928:38 F/O yeah Michelle we're just a few minutes out here if you want prepare the cabin for arrival [on aircraft public address system. —Ed.]

0928:42 F/O ((sound of laugh))

0928:46 CAM ((sound of altitude alert tone))

0928:47 CAM ((sound of two cabin chimes))

0928:48 CAPT APU comin' on

0928:49 CAPT she's ready

0928:56 MRK3087 ah Nome radio Unalakleet MarkAir thirty eighty seven ah with ya out of five thousand one hundred

0929:05 NOME MarkAir thirty eighty seven Nome radio good morning Unalakleet latest weather report estimated ceiling five hundred overcast visibility one and one half fog temperature four eight dew point missing wind calm altimeter two niner niner four

0929:22 MRK3087 good copy thanks

0929:23 NOME *

0929:27 MRK3087 I stepped on you in that last bit what did you say

0929:30 NOME I was just appending to the report special weather report's not available

0929:37 MRK3087 thank you

 $\mathbf{0929:54}$ F/O good to three after U-N-K here

0929:57 CAPT after the VOR

0930:00 MRK3087 ((sound of Morse code "K" identifier and VOR voice saying "occasional two thousand scattered"))

0931:01 CAPT comin' over the station going out the two ninety one down to three

0931:04 F/O okay

0931:13 CAPT go ahead and put the localizer on your side

0931:15 F/O okay

0931:16 CAPT let me know when we go through it

0931:32 CAPT and we don't really need radio anymore if you want to put ah twenty three oh in just put it on advisories there shouldn't be anybody here with this way it is — famous last words — no our temp's warm we don't need that

0931:58 F/O ah thousand to go

0931:59 CAPT checks

0932:06 CAM ((sound of altitude alert tone))

0932:29 F/O localizer's alive on the right one dot and centering

0932:33 CAPT go ahead and set it on my side

0932:35 F/O okay

0933:16 CAPT flaps one

0933:17 F/O flaps one

0933:46 CAPT flaps five

0933:47 F/O flaps five

0933:55 MRK3087 ((sound of Morse code dash and letters "N K" heard on the Capt radio channel))

0934:01 CAM ((sound of slow trim in motion horn))

0934:15 CAM ((sound of slow trim in motion horn))

0934:25 CAPT comin' right

0934:29 CAM ((sound of slow trim in

Intra-Cockpit Co	Air-Ground ommunications	Intra-Cockpit Air-Ground Communications
motion horn))		0935:33 CAPT checked
0934:37 CAPT flaps ten		0935:35 F/O landing gear
0934:38 F/O flaps ten		CAPT down and three green
0934:41 CAM ((sound of slow trim in		0935:36 CAPT flaps twenty five
motion horn))	2	0935:37 F/O flaps twenty five
0934:43 CAPT keep an eye on the ten me if it drops looks like we need ice go	ofor	0935:38 F/O auto brake
ahead and put it on		0935:39 CAPT medium
0934:47 F/O okay are you ready for it o		0935:41 F/O speed brake
0934:48 CAPT no we don't really ne now just keep an eye on the temperature	it	0935:42 CAPT armed and green
down there		0935:43 F/O okay flaps to complete
0934:51 F/O will do		0935:44 MRK3087 Unalakleet traffic MarkAir thirty eighty seven procedure turn inbound
0934:53 CAM ((sound of slow trim in motion horn))		
0934:55 F/O goin' to fifteen hundred inbound		0935:54 CAM ((sound of altitude alert tone))
0934:57 F/O checks		0935:57 F/O go ahead and bring that ice on we're almost ten now
0935:02 CAPT fifteen till ten DME		0935:59 CAPT yeah go ahead
0935:03 CAM ((sound of slow trim in motion horn))		0936:00 F/O comin' on
0935:07 F/O you got the ten in right		0936:08 F/O localizer's alive on the right
0935:13 CAPT landing gear down medi on the auto brakes	um	0936:14 CAPT fifteen hundred to ten what we're shootin' for
0935:14 F/O extend		0936:16 F/O okay
0935:15 CAM ((sound of landing gear		0936:18 MRK87 You guys about there
being lowered)) 0935:17 CAPT when you get three gree		0936:31 CAPT eh comin' up on ten let's go flaps thirty
on the gear go ahead and go fifteen and		0936:33 F/O thirty
checklist		0936:35 CAPT complete the checks
0935:20 F/O okay 0935:23 CAM ((sound of slow trim in motion horn))		0936:38 F/O flaps
		0936:39 CAPT thirty green light
0935:24 F/O fifteen		0936:40 F/O landing checklist complete
0935:27 F/O okay ah shoulder harnesses	esses 0936:41 CAPT there comes the ten to	
0935:28 CAPT fastened on the left		fifteen hundred — five hundred feet is what we're headed for
0935:29 F/O fastened on the right passe ger notification	en-	0936:45 CAPT two point three DME
0935:31 CAPT complete		0936:49 CAPT and go ahead and switch the bleeds
0935:32 F/O recall		0936:52 F/O what do I bring them off here

Intra-Cockpit

Air-Ground Communications

all right

0937:06 CAM ((sound of altitude alert tone))

0937:09 CAPT you can turn the ice back off I don't think it is ever going to get warm enough

0937:12 F/O anti-ice is comin' off

0937:14 CAPT wait I can get some good information out of here

0937:17 CAPT there's a thousand

0937:19 F/O a thousand above the field

0937:21 F/O altimeters and instruments cross checked

0937:22 F/O no flags

0937:42 CAPT go ahead and hit 'em five clicks or whatever for the lights make sure they're on when we come out of the bottom here

0937:44 F/O okay

0937:46 MRK3087 ((sound of seven mike clicks heard on the radio))

0937:49 F/O ground contact

0937:50 CAPT okay

0937:51 F/O oh

0937:51.5 CAM ((sound of impact))

0937:51.7 ((end of recording))

The Safety Board determined that the probable causes of the accident were deficiencies in flightcrew coordination, their failure to adequately prepare for and properly execute the non-precision approach, and their subsequent premature descent.

The transcript of the cockpit voice recorder shows the captain calling out incorrect descent limit altitudes during the approach, even through correct altitudes were discussed by the two pilots during the approach briefing. The board believes that the first officer — who had only 80 hours of turbojet aircraft experience — did not challenge the incorrect call-outs because he either failed to monitor the approach sufficiently or he was hesitant to question the way in which the approach was being flown.

The safety board recommended that MarkAir revise its pilot ground training program so that pilots receive cockpit resource management (CRM) training before participating in line flight operations. CRM programs are specifically designed to enhance pilot/copilot communications.

The NTSB also recommended that the FAA standardize the depiction of instrument approaches on civilian and military charts. Although the board could not determine why the captain descended below the prescribed approach altitudes, it noted differences between the Jeppesen Sanderson approach charts and those printed by the National Ocean Survey (NOS). While the Jeppesen chart was used for this approach, the captain had military experience using the NOS charts, which differ in the presentation of information, such as reference circles and distance rings.

The complete NTSB accident report may be purchased from the National Technical Information Service, 5285 Port Royal Road, Springfield, VA 22161 U.S. The report should be identified as PB91-910e402. ◆

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